

## **WAGGIN Network Announces Automatic Renewal for eligible items.**

In an effort to save you time and help you avoid overdue fines, the WAGGIN Network will begin “automatic renewal” of your eligible items beginning, May 3, 2021

Two days before your item is due, your eligible items will be renewed for you automatically.

Our policy is 2 renewals for books and 1 renewal for DVDs if no one has placed the item on hold.

Please be sure to check your online account to make sure your items have renewed.

Items will not renew automatically when:

Your have reached the maximum renewal limit;

Another cardholder has placed the item on hold;

Your account is blocked by fines or fees;

Your library card registration has expired (accounts expire after 3 years);

It is an interlibrary loan from a library outside our consortium;

Items that do not renew: Digital items, hotspots, kits, special loan items; museum passes; or other specialty loans classified as not renewable.

How will you know your item was renewed?

You will receive a text or email notification of the renewal.

By looking at your account online.

You can call during library hours to confirm.

Can I renew my items early? Yes, absolutely!

This is automatic; you will not need to opt “in or out”. You can always return items before they are due.

If you do not receive email or text notifications, but would like to, simply send an email containing your library barcode number to: [wagginhelp@gmail.com](mailto:wagginhelp@gmail.com). You can also ask to sign up for email or text notification in person at any WAGGIN Library or over the phone.

This is a new setting and feature, so please be patient while everyone gets accustomed. If you should notice any glitches or issues, please contact your library.

**Thank you!**

We appreciate your use of public libraries.